



ASSISTANCE SERVICES*

ALL SEASONS TRAVEL PLAN BEACH

All assistance services provided by AIG Travel, Inc. ("AIG Travel") are non-insurance services. AIG Travel will help arrange services, but any cost associated with securing the services are at the insured's sole expense.

Travel Medical Assistance

- Emergency medical transportation assistance
- Assist with repatriation of mortal remains
- Return travel arrangements
- Emergency prescription replacement assistance
- Coordination of doctor or specialist
- Medical evacuation quote
- In-patient and out-patient medical case management
- Medical payment arrangements
- Coordinate the renting and/or replacement of medical equipment
- Physician/hospital/dental/vision referrals
- Qualified liaison for relaying medical information to family members
- Arrangements for visitor to the bedside of hospitalized Insured
- Eyeglasses and corrective lens replacement assistance
- Medical cost containment/expense recovery
- Medical bill audits
- Coordinate shipment of medical records

Worldwide Travel Assistance

- Lost baggage search; stolen luggage replacement assistance
- Lost passport/travel documents assistance
- ATM locator
- Emergency cash transfer assistance
- Travel information including visa/passport requirements
- Emergency telephone interpretation assistance
- Urgent message relay to family, friends or business associates
- Up-to-the-minute travel delay reports
- Assist with obtaining long-distance calling cards for worldwide telephoning
- Inoculation information
- Embassy or consulate information
- Currency conversion or purchase assistance
- Up-to-the-minute information on local medical advisories, epidemics, required immunizations and available preventive measures
- Up-to-the-minute travel supplier strike information
- Legal referrals/bail bond assistance
- Worldwide public holiday information
- Flight rebooking assistance
- Hotel rebooking assistance
- Rental vehicle booking assistance

- Coordinate emergency return travel arrangements
- Roadside assistance
- Rental vehicle return assistance
- Guaranteed hotel check-in
- Missed connections coordination

Concierge Services

- Assist with restaurant reservations
- Ground transportation arrangements
- Event ticketing arrangements
- Tee times and course referrals
- Floral services

Identity Theft Assistance

- Assist identity theft victim with ordering and reviewing credit bureau records
- Assist identity theft victim with investigating financial accounts where identity theft is suspected
- Assist identity theft victim with communications to creditors regarding identity theft incident(s)
- Collaborate with law enforcement
- Assist identity theft victim in reviewing account activity
- Obtain additional resources as needed

Roadside Assistance**

24-Hour Roadside Assistance Services

- Towing Assistance - When towing is necessary, the covered vehicle will be towed to the nearest service facility or to any location requested by the insured
- Flat Tire Assistance - Service consists of the replacement of a flat tire with the covered vehicle's spare tire. Towing assistance will be provided if needed
- Oil, Fluid, and Water Delivery Service - An emergency supply of oil, fluid, and water will be delivered to your covered vehicle
- Fuel Delivery Service - An emergency supply of fuel will be delivered to any covered insured
- Lock-out Assistance - Assistance will be provided in gaining lawful entry to a covered vehicle if the keys are lost or locked inside
- Battery Assistance - Battery assistance (jump-start) will be provided to any insured

- Collision Assistance - If a/an insured is involved in a collision in the covered vehicle, towing assistance will be arranged when needed, to direct the vehicle back to the issuing dealership, if possible, or to the nearest qualified repair facility

Pet Return Service

If while on a **Trip** you become unable to continue traveling due to a **Sickness** or **Injury**, AIG Travel will arrange to return your domestic pets that accompanied you on the **Trip** to your residence or another location in the U.S.

Vehicle Return Assistance

AIG Travel will make arrangements for the return of your vehicle back to your primary residence should you become ill/injured and unable to drive.

* Non-insurance services are provided by Travel Guard.

** Roadside Assistance provided by Quest Towing Services, LLC, 106 West Tolles Drive, St Johns, MI 48879. \$50 limit per occurrence. The authorized service providers contracted to perform the service are independent contractors and not agents or employees of Quest Towing Services, LLC, or Travel Guard. To access the roadside assistance services, customer must contact Travel Guard directly to arrange for services to be rendered. Neither Quest Towing Services, LLC, Travel Guard, nor their affiliates can assume liability for any damages resulting from the acts of the service provider. Any personal injury or damage to a member's property must be filed against the service facility.

To view your Policy of Insurance

[CLICK HERE](#)

- KEEP THESE NUMBERS WITH YOU WHEN YOU TRAVEL -

USA.....**1.877.249.5376**

International.....**1.715.295.5452**

24-Hour Emergency Travel Assistance.....**1.800.826.8597**

Be sure to use the appropriate country and city codes when calling.